

# Transform your enterprise with Microsoft solutions

Connect, protect, and empower every employee, from the office to the frontline worker, with a Microsoft solution that enhances productivity and drives innovation.

Microsoft 365

Stay connected and get more done with intelligent apps and experiences, integrated cloud services, and built-in security.

#### Office 365

Create, share, edit, and collaborate in real time from anywhere on any device with a cloud-based suite of productivity apps and services.

### Microsoft Enterprise Mobility + Security (EMS)

Protect and secure your organization and empower your employees to work in new and flexible ways with an intelligent mobility management and security platform.

### Windows 10

Benefit from a highly secure and manageable productivity platform that runs on a wide variety of hardware devices or in the cloud.

Jump to section:

Microsoft 365 Apps
Email, calendar, and scheduling
Meetings, calling, and chat
Social, intranet, and storage

Knowledge, insights, and content

**Analytics** 

Project and task management
Automation, app building, and chatbots

Endpoint and app management
Threat protection

Identity and access management
Information protection

eDiscovery and auditing Insider risk management

Information governance

Windows

Information Worker Plans

Frontline Worker Plans

|      | Micros | oft 365                  |                            |     | Office 365 |      | Enterprise<br>Seco | Mobility +<br>urity | ,                   | Windows 10       | D                |        | N   | licrosoft 30             | 55                         |                          | Office 365 |
|------|--------|--------------------------|----------------------------|-----|------------|------|--------------------|---------------------|---------------------|------------------|------------------|--------|-----|--------------------------|----------------------------|--------------------------|------------|
| E3   | E5     | E5<br>Security<br>Add-on | E5<br>Compliance<br>Add-on | E1  | E3         | E5   | E3                 | E5                  | Pro (for reference) | Enterprise<br>E3 | Enterprise<br>E5 | F1     | F3  | F5<br>Security<br>Add-on | F5<br>Compliance<br>Add-on | F5<br>Sec+Comp<br>Add-on | F3         |
| \$32 | \$57   | \$12                     | \$12                       | \$8 | \$20       | \$35 | \$8.80             | \$14.80             | ,                   | \$5              | \$10             | \$2.25 | \$8 | \$8                      | \$8                        | \$13                     | \$4        |

### Microsoft 365 Apps

| Wile Cool Cool Apps  |   |   |  |    |   |   |  |  |           |    |  |    |
|--|---|---|--|----|---|---|--|--|-----------|----|--|----|
| Desktop client apps <sup>1</sup>                               | • | • |  |    | • | • |  |  |           |    |  |    |
| Office Mobile apps <sup>2</sup>                                | • | • |  | •  | • | • |  |  | Read only |    |  | •³ |
| Office for the web   | • | • |  | •  | • | • |  |  | Read only | •  |  | •  |
| Install apps on up to 5 PCs/Mac + 5 tablets<br>+ 5 smartphones | • | • |  | •4 | • | • |  |  |           | •4 |  | •4 |
| Microsoft Editor premium features                              | • | • |  |    | • | • |  |  |           |    |  |    |
| Multilingual user interface for Office applications            | • | • |  |    | • | • |  |  |           |    |  |    |

<sup>&</sup>lt;sup>1</sup>Includes Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only), and Publisher (PC only)

USD ERP per user per month

### Email, calendar, and scheduling

| man, careriaan, and concaaming    |        |        |      |           |        |  |  |                |       |   |   |       |
|-----------------------------------|--------|--------|------|-----------|--------|--|--|----------------|-------|---|---|-------|
| Exchange                          | Plan 2 | Plan 2 | Plar | 1 Plan 2  | Plan 2 |  |  | See footnote 1 | Kiosk |   |   | Kiosk |
| Mailbox size                      | 100 GB | 100 GB | 50 ( | iB 100 GB | 100 GB |  |  |                | 2 GB  |   |   | 2 GB  |
| Calendar                          | •      | •      | •    | •         | •      |  |  | •              | •     |   |   | •     |
| Outlook desktop client            | •      | •      |      | •         | •      |  |  |                |       |   |   |       |
| Email archiving                   | •      | •      | •    | •         | •      |  |  |                |       | • | • |       |
| <b>Exchange Online Protection</b> | •      | •      | •    | •         | •      |  |  |                | •     |   |   | •     |
| Public folder mailboxes           | •      | •      | •    | •         | •      |  |  | •              | •     |   |   | •     |
| Resource mailboxes                | •      | •      | •    | •         | •      |  |  | •              | •     |   |   | •     |
| Inactive mailboxes                | •      | •      |      | •         | •      |  |  |                | •     | • | • | •     |
| Microsoft Shifts                  | •      | •      | •    | •         | •      |  |  | •              | •     |   |   | •     |
| Microsoft Bookings                | •      | •      |      | •         | •      |  |  | •              | •     |   |   | •     |

<sup>&</sup>lt;sup>1</sup>Microsoft 365 F1 includes the Exchange Kiosk service plan to enable Teams calendar only. It does not include mailbox rights. <sup>2</sup>50 GB limit

<sup>&</sup>lt;sup>2</sup>Includes Word, Excel, PowerPoint, Outlook, and OneNote mobile Apps

<sup>&</sup>lt;sup>3</sup>Limited to devices with integrated screens smaller than 10.1"

<sup>&</sup>lt;sup>4</sup>Mobile apps only

Information Worker Plans

Frontline Worker Plans

|                                       |      | Micros | soft 365                 |                            |     | Office 365 |      | Enterprise<br>Sec | Mobility +<br>urity |                     | Windows 1        | 0                |        | N   | /licrosoft 30            | 65                         |                          | Office 365 |
|---------------------------------------|------|--------|--------------------------|----------------------------|-----|------------|------|-------------------|---------------------|---------------------|------------------|------------------|--------|-----|--------------------------|----------------------------|--------------------------|------------|
|                                       | E3   | E5     | E5<br>Security<br>Add-on | E5<br>Compliance<br>Add-on | E1  | E3         | E5   | E3                | E5                  | Pro (for reference) | Enterprise<br>E3 | Enterprise<br>E5 | F1     | F3  | F5<br>Security<br>Add-on | F5<br>Compliance<br>Add-on | F5<br>Sec+Comp<br>Add-on | F3         |
| USD ERP per user per month            | \$32 | \$57   | \$12                     | \$12                       | \$8 | \$20       | \$35 | \$8.80            | \$14.80             | ,                   | \$5              | \$10             | \$2.25 | \$8 | \$8                      | \$8                        | \$13                     | \$4        |
| Meetings, calling, and chat           |      |        |                          |                            |     |            |      |                   |                     |                     |                  |                  |        |     |                          |                            |                          |            |
| Microsoft Teams                       | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Unlimited chat                        | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Online meetings                       | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Live Events                           | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  |        |     |                          |                            |                          |            |
| Webinars                              | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  |        |     |                          |                            |                          |            |
| Screen sharing and custom backgrounds | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Record meetings                       | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Priority notifications                | •    | •      |                          |                            | •   | •          | •    |                   |                     |                     |                  |                  | •      | •   |                          |                            |                          | •          |
| Phone System                          |      | •      |                          |                            |     |            | •    |                   |                     |                     |                  |                  |        |     |                          |                            |                          |            |
| Audio Conferencing                    |      | •      |                          |                            |     |            | •    |                   |                     |                     |                  |                  |        |     |                          |                            |                          |            |

¹Check country and region availability at https://docs.microsoft.com/microsoftteams/country-and-region-availability-for-audio-conferencing-and-calling-plans

# Social, intranet, and storage

| SharePoint                                  | Plan 2                | Plan 2                 | Plan 1 | Plan 2                 | Plan 2                 |  | Kiosk <sup>1</sup>    | Kiosk <sup>1</sup>    |  | Kiosk <sup>1</sup> |
|---|-----------------------|------------------------|--------|------------------------|------------------------|--|-----------------------|-----------------------|--|--------------------|
| Additional storage per license <sup>2</sup> | 10GB                  | 10GB                   | 10GB   | 10GB                   | 10GB                   |  |                       |                       |  |                    |
| OneDrive personal storage Ur                | nlimited <sup>3</sup> | Unlimited <sup>3</sup> | 1 TB   | Unlimited <sup>3</sup> | Unlimited <sup>3</sup> |  | 2GB                   | 2GB                   |  | 2 GB               |
| Yammer Enterprise                           | •                     | •                      | •      | •                      | •                      |  | <b>●</b> <sup>1</sup> | <b>●</b> <sup>1</sup> |  | •1                 |

# Knowledge, insights, and content

| Knowledge, maighta, and content |   |   |  |   |   |   |  |  |                       |    |  |    |
|---------------------------------|---|---|--|---|---|---|--|--|-----------------------|----|--|----|
| Microsoft Graph API             | • | • |  | • | • | • |  |  | •                     | •  |  | •  |
| Microsoft Search                | • | • |  | • | • | • |  |  | •                     | •  |  | •  |
| Microsoft Stream                | • | • |  | • | • | • |  |  | <b>●</b> <sup>1</sup> | •¹ |  | •¹ |
| Microsoft Forms <sup>2</sup>    | • | • |  | • | • | • |  |  |                       | •  |  | •  |
| Microsoft Lists                 | • | • |  | • | • | • |  |  | •                     | •  |  | •  |
| Delve                           | • | • |  | • | • | • |  |  |                       |    |  |    |

#### Analytics

| Analytics               |   |   |  |   |   |   |  |   |   |   |   |  |   |
|-------------------------|---|---|--|---|---|---|--|---|---|---|---|--|---|
| Productivity Score      | • | • |  | • | • | • |  |   |   | • | • |  | • |
| Secure Score            | • | • |  | • | • | • |  | • | • | • | • |  | • |
| Compliance Management   | • | • |  | • | • | • |  |   |   | • | • |  | • |
| MyAnalytics (full)      |   | • |  |   |   | • |  |   |   |   |   |  |   |
| Insights by MyAnalytics | • | • |  | • | • | • |  |   |   |   |   |  |   |
| Power BI Pro            |   | • |  |   |   | • |  |   |   |   |   |  |   |

### Project and task management

| Project and task management |   |   |  |   |   |   |  |  |   |   |  |   |
|-----------------------------|---|---|--|---|---|---|--|--|---|---|--|---|
| Microsoft Planner           | • | • |  | • | • | • |  |  | • | • |  | • |
| Microsoft To-Do             | • | • |  | • | • | • |  |  |   | • |  | • |
| Briefing Email              | • | • |  | • | • | • |  |  |   |   |  |   |

<sup>&</sup>lt;sup>1</sup>Cannot be administrators. No site mailbox. No personal site.

<sup>2</sup>In addition to 1TB storage provided per organization.

<sup>3</sup>Microsoft will provide an initial 5 TB of OneDrive storage per user. Customers who want additional OneDrive storage can request it as needed by contacting Microsoft support. Subscriptions for fewer than five users receive 1 TB OneDrive storage per user.

<sup>&</sup>lt;sup>1</sup>Users can record meetings and consume Stream content but cannot publish to Stream. <sup>2</sup>Licensed users can create/share/manage forms. Completing/responding does not require a Forms license.



Information Worker Plans

Frontline Worker Plans

|  |      | Micros | soft 365                 |                            |     | Office 365 |      |        | Mobility +<br>urity | ,                   | Windows 1        | 0                |        | N   | Aicrosoft 3              | 55                         |                          | Office 365     |
|--|------|--------|--------------------------|----------------------------|-----|------------|------|--------|---------------------|---------------------|------------------|------------------|--------|-----|--------------------------|----------------------------|--------------------------|----------------|
|  | E3   | E5     | E5<br>Security<br>Add-on | E5<br>Compliance<br>Add-on | E1  | E3         | E5   | E3     | E5                  | Pro (for reference) | Enterprise<br>E3 | Enterprise<br>E5 | F1     | F3  | F5<br>Security<br>Add-on | F5<br>Compliance<br>Add-on | F5<br>Sec+Comp<br>Add-on | F3             |
| USD ERP per user per month   | \$32 | \$57   | \$12                     | \$12                       | \$8 | \$20       | \$35 | \$8.80 | \$14.80             |                     | \$5              | \$10             | \$2.25 | \$8 | \$8                      | \$8                        | \$13                     | \$4            |
| tomation, app building, and chatbots Power Apps for Microsoft 365 <sup>1</sup> | •    | •      |                          |                            | •   | •          | •    |        |                     |                     |                  |                  |        | •   |                          |                            |                          | •              |
| Power Automate for Microsoft 365 <sup>1</sup>                                  | •    | •      |                          |                            | •2  | •²         | •2   |        |                     |                     | ●3               | ●3               |        | •   |                          |                            |                          | • <sup>2</sup> |
| Power Virtual Agent for Teams <sup>1</sup>                                     | •    | •      |                          |                            | •   | •          | •    |        |                     |                     |                  |                  |        | •   |                          |                            |                          | •              |
| rower virtual Agent for realits  |      |        |                          |                            |     |            |      |        |                     |                     |                  |                  |        |     |                          |                            |                          |                |

<sup>1</sup>Refer to the licensing FAQs and Licensing Guide at https://docs.microsoft.com/power-platform/admin/powerapps-flow-licensing-faq for details including functionality limits.

| Endpoi | int and | l app | manageme | nt |
|--------|---------|-------|----------|----|
|--------|---------|-------|----------|----|

| Microsoft Intune                                  | • | • |  |   |   |   | • | • |   |   |   | • | • |  |  |
|---|---|---|--|---|---|---|---|---|---|---|---|---|---|--|--|
| Mobile Device Management                          | • | • |  | • | • | • | • | • | • | • | • | • | • |  |  |
| Microsoft Endpoint Manager                        | • | • |  |   |   |   | • | • |   |   |   | • | • |  |  |
| Mobile application management                     | • | • |  |   |   |   | • | • | • | • | • | • | • |  |  |
| Windows AutoPilot                                 | • | • |  |   |   |   | • | • |   |   |   |   | • |  |  |
| Windows Hello for Business                        | • | • |  |   |   |   |   |   | • | • | • |   | • |  |  |
| Group Policy support                              | • | • |  |   | • | • |   |   |   |   |   |   |   |  |  |
| Shared computer activation for Microsoft 365 Apps |   | • |  |   | • | • |   |   |   |   |   |   |   |  |  |
| Endpoint Analytics                                | • | • |  |   |   |   | • | • |   |   |   | • | • |  |  |
| Cortana management                                | • | • |  |   |   |   |   |   |   | • | • |   | • |  |  |

## Threat protection

| Microsoft Defender Antimalware      | • | •      |        |  |        |   | • | • | • |        |        |  |
|-------------------------------------|---|--------|--------|--|--------|---|---|---|---|--------|--------|--|
| Microsoft Defender Firewall         | • | •      |        |  |        |   | • | • | • |        |        |  |
| Microsoft Defender Exploit Guard    | • | •      |        |  |        |   | • | • | • |        |        |  |
| Microsoft Defender Credential Guard | • | •      |        |  |        |   | • | • | • |        |        |  |
| BitLocker and BitLocker To Go       | • | •      |        |  |        |   | • | • | • |        |        |  |
| Windows Information Protection      | • | •      |        |  |        |   | • | • | • |        |        |  |
| Microsoft Defender for Endpoint     |   | •      | •      |  |        |   |   | • |   | •      | •      |  |
| Microsoft Defender for Identity     |   | •      | •      |  |        | • |   |   |   | •      | •      |  |
| Microsoft Defender for Office 365   |   | Plan 2 | Plan 2 |  | Plan 2 |   |   |   |   | Plan 2 | Plan 2 |  |
| Application Guard for Office 365    |   | •      | •      |  |        |   |   |   |   | •      | •      |  |
| Safe Documents                      |   | •      | •      |  |        |   |   |   |   | •      | •      |  |

<sup>&</sup>lt;sup>2</sup>Cloud flows only. <sup>3</sup>Desktop flows only.



Frontline Worker Plans

Enterprise Mobility Office 365 Microsoft 365 Office 365 Windows 10 Microsoft 365 Security E5 E5 F5 **Enterprise** Enterprise E1 E3 E5 Compliance Pro (for Security Compliance Sec + Comp Security E3 E5 Add-on USD ERP per user per month \$32 \$57 \$12 \$12 \$8 \$20 \$35 \$8.80 \$14.80 \$5 \$10 \$2.25 \$8 \$8 \$4 Identity and access management Azure Active Directory Premium Plan 1 Plan 2 Plan 2 Plan 1 Plan 2 Plan 1 Plan 1 Plan 2 Plan 2 **User Provisioning** • • • Self Service Password Reset • • • • Advanced Security Reports Multi Factor Authentication • • • • Conditional Access Risk Based Conditional Access / **Identity Protection** Privileged Identity Management Access Reviews **Entitlement Management** Microsoft 365 Groups • • • • On-premises Active Directory sync for SSO • DirectAccess supported • • Windows Hello for Business Microsoft Advanced Threat Analytics • • • • Windows Store Access Management • **Cloud Access Security Broker** Cloud App Security Discovery Office 365 Cloud App Security Microsoft Cloud App Security Information protection Azure Information Protection Plan 2 Plan 2 AIP for O365 AIP for O365 Plan 1 Plan 2 Plan 1 Plan 1 Plan 2 Plan 2 Manual sensitivity labels • • • • Automatic sensitivity labels • Machine Learning-based sensitivity labels Office 365 Data Loss Prevention (DLP) for emails and files Communication DLP (Teams chat) **Endpoint DLP** • Basic Office Message Encryption Advanced Office Message Encryption • • • Customer Key for Office 365

Information Worker Plans



|  |            | Information Worker Plans |                          |                            |     |            |            |        |                     |                     |                  |                  |               | Frontline Worker Plans |                          |                            |                          |            |  |
|--|------------|--------------------------|--------------------------|----------------------------|-----|------------|------------|--------|---------------------|---------------------|------------------|------------------|---------------|------------------------|--------------------------|----------------------------|--------------------------|------------|--|
|  |            | Microsoft 365            |                          |                            |     | Office 365 |            |        | Mobility +<br>urity | Windows 10          |                  |                  | Microsoft 365 |                        |                          |                            |                          | Office 365 |  |
|  | E3         | E5                       | E5<br>Security<br>Add-on | E5<br>Compliance<br>Add-on | E1  | E3         | <b>E</b> 5 | E3     | E5                  | Pro (for reference) | Enterprise<br>E3 | Enterprise<br>E5 | F1            | F3                     | F5<br>Security<br>Add-on | F5<br>Compliance<br>Add-on | F5<br>Sec+Comp<br>Add-on | F3         |  |
| USD ERP per user per month   | \$32       | \$57                     | \$12                     | \$12                       | \$8 | \$20       | \$35       | \$8.80 | \$14.80             | referencey          | \$5              | \$10             | \$2.25        | \$8                    | \$8                      | \$8                        | \$13                     | \$4        |  |
| Information governance   |            |                          |                          |                            |     |            |            |        |                     |                     |                  |                  |               |                        |                          |                            |                          |            |  |
| Manual retention labels  | •          | •                        |                          |                            | •   | •          | •          | •      | •                   |                     |                  |                  | •             | •                      |                          |                            |                          | •          |  |
| Basic org-wide or location-wide retention policies                                   |            | •                        |                          |                            |     | •          | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Rules-based automatic retention policies   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Machine Learning-based retention   |            | •                        |                          | •                          |     |            |            |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Teams message retention policies   | •          | •                        |                          |                            | •1  | •          | •          | •      | •                   |                     |                  |                  | •1            | •1                     |                          |                            |                          | •1         |  |
| Records Management   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| eDiscovery and auditing  Content Search  Core eDiscovery (including Hold and Export) | •          | •                        |                          | •                          | •   | •          | •          |        |                     |                     |                  |                  | •             | •                      | •                        | •                          | •                        |            |  |
| Litigation Hold  |            |                          |                          |                            |     | •          | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Advanced eDiscovery  |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Basic Audit  | •          | •                        |                          | •                          | •   | •          | •          |        |                     |                     |                  |                  | •             | •                      | •                        | •                          | •                        |            |  |
| Advanced Audit   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Insider risk management  |            |                          |                          |                            |     |            |            |        |                     |                     |                  |                  |               |                        |                          |                            |                          |            |  |
| Insider Risk Management  |            | •                        |                          | •                          |     |            |            |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Communication Compliance   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Information Barriers   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Customer Lockbox   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Privileged Access Management   |            | •                        |                          | •                          |     |            | •          |        |                     |                     |                  |                  |               |                        |                          | •                          | •                        |            |  |
| Windows  |            |                          |                          |                            |     |            |            |        |                     |                     |                  |                  |               |                        |                          |                            |                          |            |  |
| Windows 10 Edition   | Enterprise | Enterprise               |                          |                            |     |            |            |        |                     | Professional        | Enterprise       | Enterprise       |               | Enterprise             |                          |                            |                          |            |  |
| Windows Virtual Desktop (WVD)  | •          | •                        |                          |                            |     |            |            |        |                     |                     | •                | •                |               | •                      |                          |                            |                          |            |  |
| Universal Print  | •          | •                        |                          |                            |     |            |            |        |                     | •                   | •                | •                |               | •                      |                          |                            |                          |            |  |

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